Tips & Insights for Working with State Legislators: Your "Elevator Speech" and Beyond



NATIONAL CONFERENCE of STATE LEGISLATURES

The Forum for America's Ideas



NAHDO

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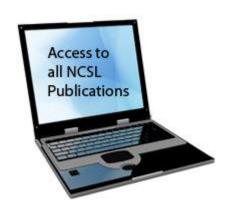


National Conference of State Legislatures

- Works directly for the 50 legislatures in states + territories.
- Every elected legislator
 (7,383) is an NCSL member
- Bi-partisan staff and research functions.
 Health is the largest topic
- Does <u>not</u> take positions on state laws or legislation.

 Takes limited positions on federal issues affecting states. (No position on PPACA, Medicaid expansion, exchange)





Resources: <u>www.ncsl.org</u>



Presentation Overview

- Pep talk
- State legislative realities and focus
- Current challenges and landscape
- Crafting your message
- Strategies for educating, building, gaining support

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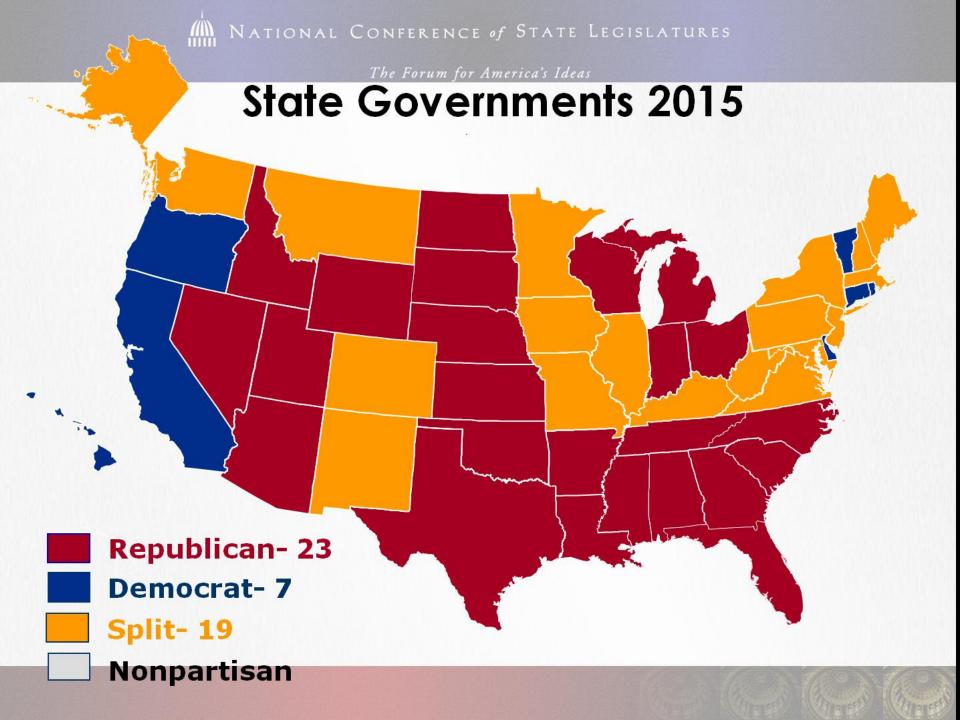
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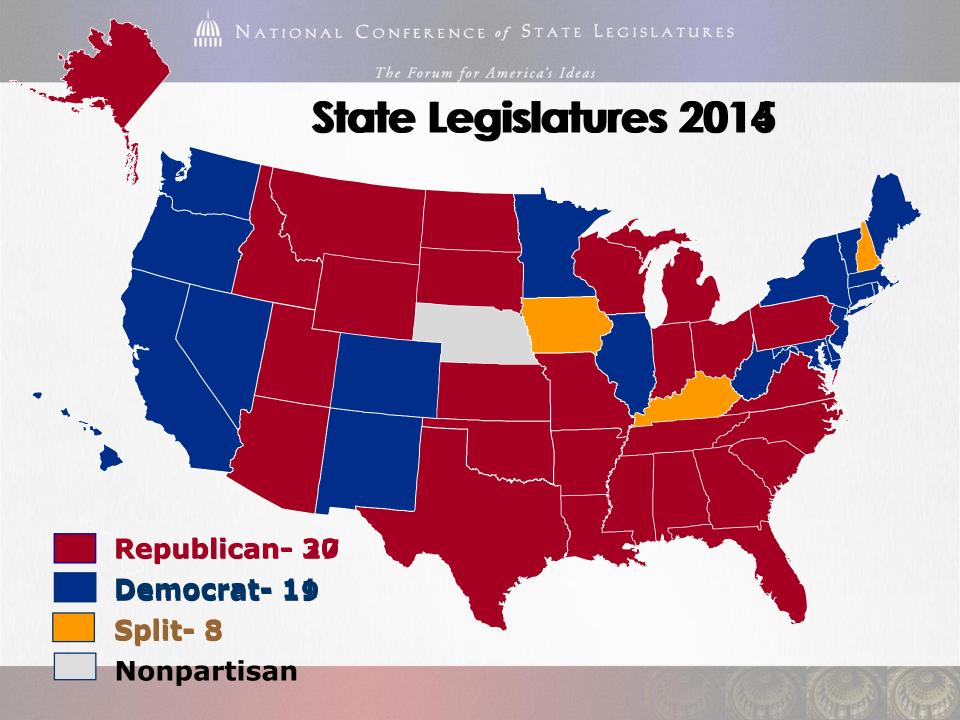


YOUR ROLES

- Expert
- Information resource
- Leader
- Advocate
- Networker
- Behind-the-scenes resource

Public policymaking needs you!





State Legislators Are Generalists

Dozens of major topics: • Agriculture

A to Z

Hundreds of bills

Can't be experts in all

- **Corrections**
- **Education**
- HEALTH
- Housing
- **Human Services**
- Labor
- Transportation
- Zoning . . .

Health Issues by the Dozens

- Medicaid
- Insurance/managed care
- Pharmaceuticals
- Long-term care
- Health disparities
- Uninsured populations
- Health professions
- Health facilities
- Environmental health
- Public health

- CHIP
- Health reform/ "Obamacare"
- Health data resources
- Nutrition
- Injury prevention
- Mental health
- Disabilities
- Substance abuse
- Emergency services
- "Winnable Battles," Etc. ...



"Going through all this information we have here is kind of like trying to drink from a fire hydrant."

-Former CO Rep. Mark Paschall

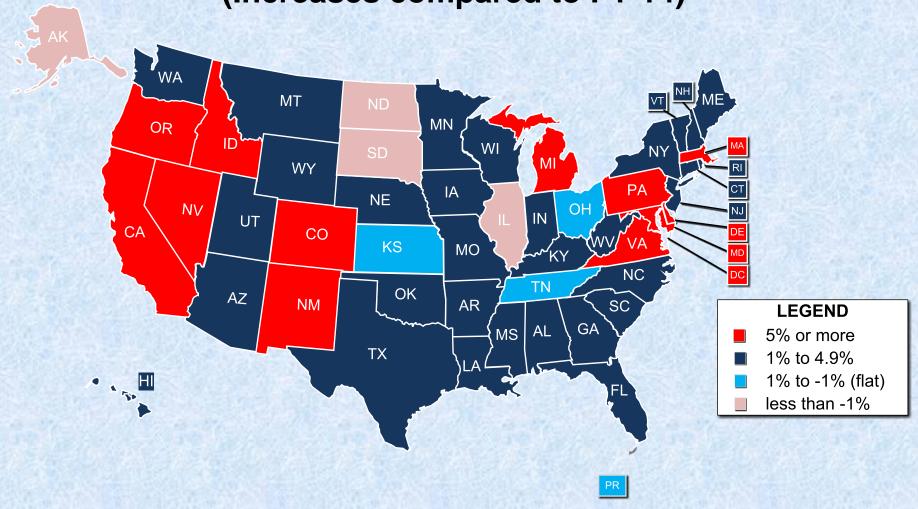
"My seatmate told me this was a bad bill. I was going to vote no on it until I realized it was my own bill."

-Former CO Sen. Ray Powers



State Budgets – The biggest challenge?





Where Do You Start?

- What are your goals?
- What entity or level of government is involved?
- Who are your likely partners?
- How much community/media awareness exists?
- Can others help (e.g., private sector, faith community)?
- Do you have data? Other needed information?
- How do you relate it to their interests & what they are focused on?
- How do you involve legislators?
 - O What roles do they play?
 - O What do they need to know?

Your Message

Why should the legislator care? What can he/she do about it?



- Share your expertise
- KISS ("Keep it Simple, Stupid")
- Keep the budget issues in mind
- Master the "elevator speech"



8 Tips for Success with Legislation

- Build a team of legislative champions early
 - R + D; House + Senate; Urban + Rural
 - Connect with a key health legislative staffer
- Bring together the stakeholders
- Powerful and unexpected bed-fellows
 - Patient advocacy groups
 - Chamber of Commerce
 - State Medical Association
 - A former governor; a state treasurer or auditor, mayor
 - Any allies in the U.S. Congress?
- O Role for a contract lobbyist?



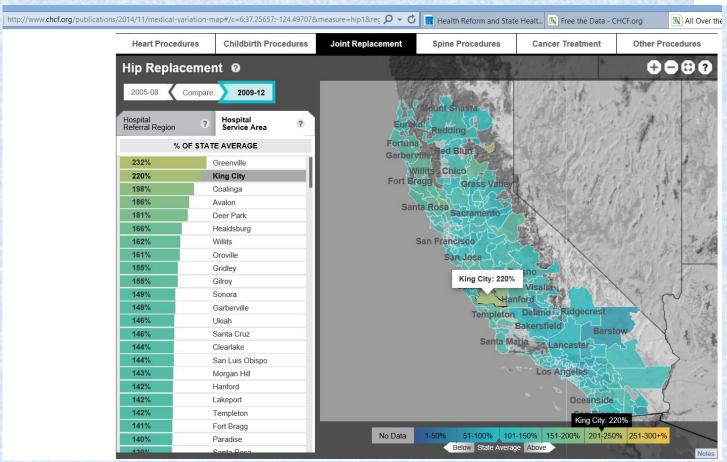
8 Tips, continued

- Show off the states with success records
 - Nearby or "resonating" locations
- Show really interesting, compelling <u>local</u> data
 - Make the story human; "Hot-spotting"
 - "This can save money"
 - Create (or plan) an irresistible consumer-friendly tool
 - Make it come alive! (see California 2014)
- O Clarify connection, or distance from, healthcare.gov
 - "We are not building an exchange"
- o Timing: "Go public" at the right moment
 - Announce a "break-through" compromise?
 - Success can take time...

Example of data that individual legislators may actually use

Hip Replacements in California





Conclusions

- Know what type of information policymakers need
- For legislators:
 - Do your homework—get your facts.
 - Be accurate, brief & concise
 - Be vigilant
 - Follow-up if they need more
 - Offer to help
 - Stick with it!