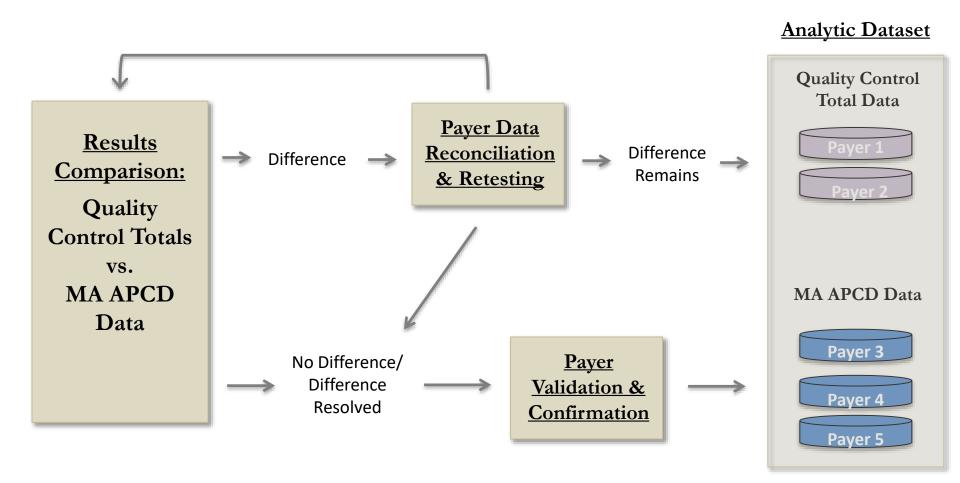


Using an "Incremental-Source Transition" Approach to Expedite Reliable APCD Reporting

Kevin Casey McAvey October 26, 2016



Incremental Source Transition Approach



| Enrollment Data Sourcing | "ACA Report" | Enrollment Trends |
|--------------------------|---------------------|-------------------|
| Stage 1: Data Assessment | Direct Payer Totals | MA APCD Totals |
| MA PAYER 1 | 1,250,000 | 800,000 |
| MA PAYER 2 | 225,000 | 275,000 |
| MA PAYER 3 | 400,000 | 300,000 |
| MA PAYER 4 | 380,000 | 385,000 |

Example for discussion purposes only.

Quality Control Total Data

| Enrollment Data Sourcing | "ACA Report" | Enrollment Trenas |
|--------------------------|---------------------|-------------------|
| Stage 1: Data Assessment | Direct Payer Totals | MA APCD Totals |
| MA PAYER 1 | 1,250,000 | 800,000 |
| MA PAYER 2 | 225,000 | 275,000 |
| MA PAYER 3 | 400,000 | 300,000 |
| MA PAYER 4 | 380,000 | 385,000 |

Example for discussion purposes only.

MA APCD Data

| Enrollment Data Sourcing | "ACA Report" | Enrollment Trends | Diffe | Difference | | |
|--------------------------|---------------------|-------------------|---------|------------|--|--|
| Stage 2: Reconciliation | Direct Payer Totals | MA APCD Totals | # | % | | |
| MA PAYER 1 | 1,250,000 | 800,000 | 450,000 | 36% | | |
| MA PAYER 2 | 225,000 | 275,000 | -50,000 | -22% | | |
| MA PAYER 3 | 400,000 | 300,000 | 100,000 | 25% | | |
| MA PAYER 4 | 380,000 | 385,000 | -5,000 | -1% | | |

Example for discussion purposes only.

Reconciliation

| Enrollment Data Sourcing | "ACA Report" | Enrollment Trends | Diffe | rence | Reporting |
|--------------------------|---------------------|-------------------|---------|-------|-----------|
| Stage 2: Reconciliation | Direct Payer Totals | MA APCD Totals | # | % | Readiness |
| MA PAYER 1 | 1,250,000 | 800,000 | 450,000 | 36% | |
| MA PAYER 2 | 225,000 | 275,000 | -50,000 | -22% | |
| MA PAYER 3 | 400,000 | 300,000 | 100,000 | 25% | • |
| MA PAYER 4 | 380,000 | 385,000 | -5,000 | -1% | |

Example for discussion purposes only.

Reconciliation

| Enrollment Data Sourcing | "ACA Report" | Enrollment Trends | Differ | rence | Reporting | Notes/ Resolution |
|--------------------------|---------------------|-------------------|---------|-------|-----------|--|
| Stage 2: Reconciliation | Direct Payer Totals | MA APCD Totals | # | % | Readiness | |
| MA PAYER 1 | 1,250,000 | 800,000 | 450,000 | 36% | • | Identified missing host membership |
| MA PAYER 2 | 225,000 | 275,000 | -50,000 | -22% | • | ME file has SP products flagged as primary |
| MA PAYER 3 | 400,000 | 300,000 | 100,000 | 25% | • | Payer accidentally included dental in ACA |
| MA PAYER 4 | 380,000 | 385,000 | -5,000 | -1% | | Ready for Payer Confirmation |

Example for discussion purposes only.

Reconciliation and Issue Identification

| Enrollment Data Sourcing | "ACA Report" | Enrollment Trends | Differ | ence | Reporting | Notes / Resolution |
|---------------------------------|---------------------|-------------------|---------|------|-----------|-------------------------------------|
| Stage 3: Resolution Development | Direct Payer Totals | MA APCD Totals | # | % | Readiness | Notes/ Resolution |
| MA PAYER 1 | 1,250,000 | 800,000 | 450,000 | 36% | | Payer to submit Supplemental Report |
| MA PAYER 2 | 225,000 | 275,000 | -50,000 | -22% | | CHIA workaround; payer resubmission |
| MA PAYER 3 | 400,000 | 300,000 | 100,000 | 25% | | Payer to resubmit ACA |
| MA PAYER 4 | 380,000 | 385,000 | -5,000 | -1% | | Ready for Payer Confirmation |

Example for discussion purposes only.

Reconciliation,
Issue Identification, and
Resolution Development

| Enrollment Data Sourcing | "ACA Report" | Enrollment Trends | Diffe | rence | Reporting | Notes/ Resolution |
|---------------------------------|---------------------|-------------------|--------|-------|-----------|-------------------------------------|
| Stage 4 (or 1): Data Assessment | Direct Payer Totals | MA APCD Totals | # | % | Readiness | |
| MA PAYER 1 | 1,250,000 | 1,180,000 | 70,000 | 6% | | Payer submitted Supplemental Report |
| MA PAYER 2 | 225,000 | 222,000 | 3,000 | 1% | | CHIA workaround; Payer resubmission |
| MA PAYER 3 | 307,000 | 300,000 | 7,000 | 2% | | Payer resubmitted ACA |
| MA PAYER 4 | 380,000 | 385,000 | -5,000 | -1% | | Ready for Payer Confirmation |

Example for discussion purposes only.

Reconciliation,

Issue Identification,

Resolution Development &

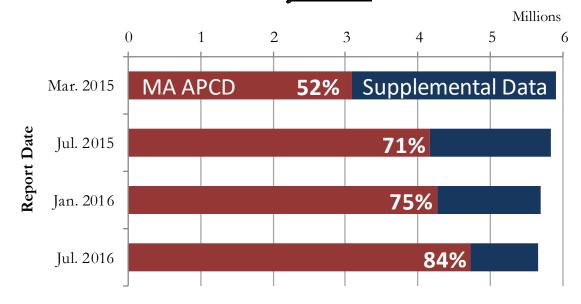
Implementation, and Retesting

Incremental Source Transition Approach: Results

Benefits

- Facilitates APCD data enhancement & reporting prioritysetting
- Provides immediately useful control total data
- Increases payer data quality visibility (and payer motivation to fix data), while providing payers needed clarity around goals.

Massachusetts Commercial + MassHealth Enrollment as of <u>June 2014</u>

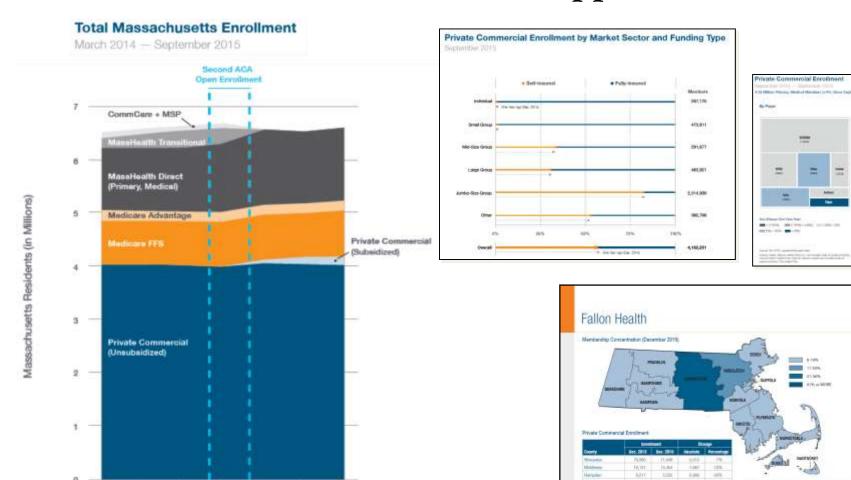


Outcomes

- 1. Improvements in APCD data completeness and data accuracy.
- 2. A more <u>versatile data-sourcing</u> process.
- 3. Increased <u>capacity to produce richer reports</u>.



Incremental Source Transition Approach: Results

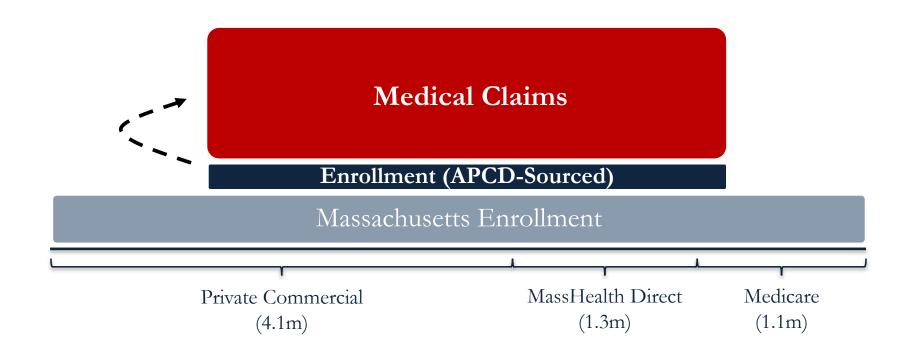


http://www.chiamass.gov/enrollment-in-health-insurance/

Sep 14 Dec 14 Mar 15



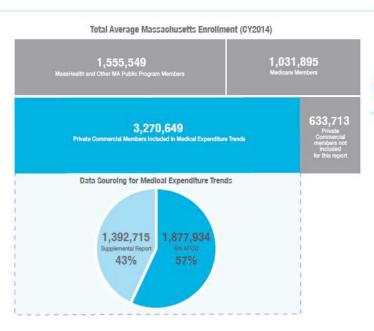
A Foundation to be Built Upon



Transitioning Medical & Pharmacy

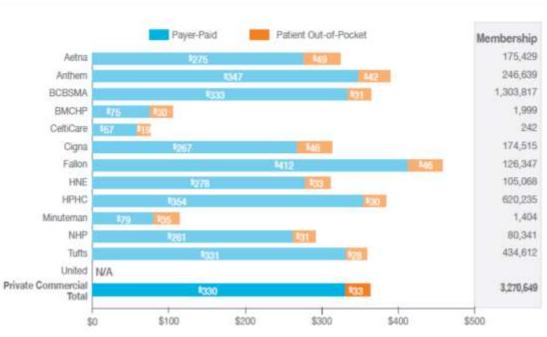
MA APCD Claims Data

Members Included in Medical Expenditure Trends



Dollars and counts are DRAFT & for illustrative purposes only

FY2014 Medical Expenditures PMPM By Payer



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