Ready to Enter the Virtual Event?
1. Paste this link into your Google Chrome browser: https://www.accelevents.com/e/nahdo
2. Click on “Enter Event”
3. Enter your username (the email address you registered with) and password you created.

Haven’t created a password yet?
1. Paste this link into your Google Chrome browser: https://www.accelevents.com/e/nahdo
2. Click on “Sign Up” in the upper right-hand area
3. Enter your username (the email address you registered with) and create a password.

Haven’t registered yet? There’s still time! Click here!

Frequently Asked Questions/Troubleshooting

What time zone is the conference in?
The agenda on NAHDO’s website is in Eastern Daylight Time. Once you log into Accelevents, times will show in your local time zone.

I’m having trouble logging in.
Possible solutions:
1. Confirm that you are using Google Chrome internet browser (need to download it? CLICK HERE), and that it is up to date.
2. Try to refresh the page (using Ctrl-F5).
4. Restart your device.
5. Check your internet connection/speed (it should be at least 5mbps).
6. Some company and government firewalls and security measures will not allow you to open Accelevents by clicking directly on a link; try to copy the link and paste it into your Google Chrome browser to gain access.

When I click “Enter Event” I receive a notification stating that I’ve not yet registered for the event.
Solution:
1. Ensure you are using the same email address that you registered for the conference with. Check the automated email you received from Accelevents to see which email you registered under. If you are still having trouble, please email info@nahdo.org

View this brief video to learn how to best navigate and participate in virtual events held through Accelevents! (https://support.accelevents.com/en/articles/4045754-intro-to-virtual-events-for-attendees)