





BlueCross BlueShield of North Carolina

### No Legislation? No Problem! Lessons from Building a Voluntary Multi-Payer Claims Database in North Carolina

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With generous support from:







- Project overview
- Data sharing strategy
- Data alignment methodology
- Dissemination strategy
- Benefits & limitations of our approach



## Background

- North Carolina does not have an all-payer claims database to inform stakeholders about healthcare costs/utilization
- Objective
  - Create a pseudo-APCD to enable stakeholders to understand key drivers of health care spending in the state

### Collaboration between

- Blue Cross Blue Shield of North Carolina (BCBCNC)
- Duke University
- Health Care Cost Institute (HCCI)



## Main tasks

- Harmonize methodology across institutions
- Create aggregate data summaries at each institution (spending by county, age, sex, spending category, etc.)
- Combine aggregate summaries across institutions
- Disseminate results and summary data

### Timeline





### Data holdings

Insurance segment	Coverage	Institution
Employer-sponsored insurance	Selected	HCCI
Employer-sponsored insurance	Selected	BCBSNC
Medicare fee-for-service (FFS), 100%	Complete	HCCI
Medicaid	Complete	Duke
Medicare advantage (MA)	Coloctod	HCCI
	Selected	BCBSNC

### Requirements

- No patient-level data travels between institutions
- HCCI acts as data aggregator across institutions



## Many decisions to make

- Selection criteria
- Claims categorization
  - Broad categories
  - Detailed categories
- Spending & utilization measures
- Conditions of interest
- Episodes of interest
- Adjustments required prior to dissemination

# Selection Criteria Considerations

- Member identification as a resident of North Carolina defined by ZIP code
  - Members were assigned a county for the duration of the study period based on their county of "residence"
- Members were not required to have prescription drug coverage to be included in the study sample
  - Potential for bias in spending from members without prescription drug coverage (e.g. Medicare FFS members with no Part D coverage)
- Each member was assigned to a primary payer group
  - Secondary payer information was not considered



- Inpatient
  - Valid revenue center code and at least one of the following:
  - Place of service (POS) code 21, 31, 32, 33, 34, 51, 56, or 61
  - Valid Medicare Severity Diagnosis-Related Group (MS-DRG) code (V32)
  - Room and board revenue code 100-219
  - FFS claims with a National Claims History (NCH) claim type of 20, 30, 50, or 60

#### Outpatient

- Valid revenue center code and not classified as inpatient
- Includes all ambulance, dialysis, home health, and DME/prosthetics/supplies, regardless of revenue center code presence or absence
- FFS NCH claim type 10, 40, 81, 82, and ambulance claims from the carrier file (NCH claim type 71)
- Professional
  - No valid revenue code
  - FFS NCH claim type of 71, 72; Method II CAH claim lines (NCH claim type 40)
- Prescription Drug

# Claims Categorization, Detailed

- Inpatient
  - Acute: labor & delivery, medical, mental health & substance use, newborns, surgery & transplant,
  - Non-acute: hospice, skilled nursing facility
- Outpatient
  - Administered drugs & immunizations, ambulance, dialysis, durable medical equipment, emergency department, evaluation & management, home health, labs & pathology, observation, procedures, radiology services
- Professional
  - Administered drugs & immunizations, anesthesia, behavioral health & case management, emergency department, evaluation & management, labs & pathology, observation, procedures, radiology services



### Spending

- Allowed amount: sum of the insurer payment and the copayment or cost-sharing amount from the insured
- Out-of-pocket amount: deductible, co-payment, and cost-sharing amount paid by the insured (or a third party, e.g. Medigap or Medicaid)
- Excludes premiums
- Utilization wish list
  - Acute care inpatient admissions
  - "Post-Acute Care" days
  - Outpatient
  - Number of professional services delivered ("visits")

# Chronic Condition Classification

#### Chronic conditions

- Based on International Classification of Diseases, Tenth Edition, Clinical Modification (ICD-10-CM) codes on the claim
- How many diagnostic slots are available in each payer's claims system?
- Are providers/payers incentivized to include more codes than just the primary?

Condition	Туре	ICD-10-CM
Depression	Chronic	F32, F33
Diabetes	Chronic	E10, E11, E13, Z96.41, Z46.81, T85.614A, T85.624A, T85.633A, and T85.694A
Lung Cancer	Acute Onset	C34
Opioid Use Disorder	Chronic	F11



- Inpatient episodes defined by MS-DRG
- Utilization metric defined as episodes per 1,000
- Considerations
  - Spectrum of total FFS to capitated payments, global period rules

Episode	MS-DRG or CPT	Days Prior	Days After
Caesarian Section (C-Section)	765, 766	1	60
Vaginal Delivery	767, 768, 774, 775	1	60
Lower Joint Replacement	469, 470	3	30
Stroke	061, 062, 063, 064, 065, 066	1	90



- Age-gender Adjustment
  - Adjusted for age and gender to facilitate comparison across geographic areas, within payer group
- Masking and Suppression

To ensure that individuals, providers, and payers were not identifiable in the public analytic data set, we do not report data where:

- fewer than 11 unique individuals in the age-gender-payer group in the county or state had a claim for a service in the category,
- fewer than 5 unique providers delivered a service in the category to patients in the age-gender-payer group in the county or state, or
- There was not a sufficient mix of payers in the county (for the employer-sponsored insurance and Medicare Advantage populations)

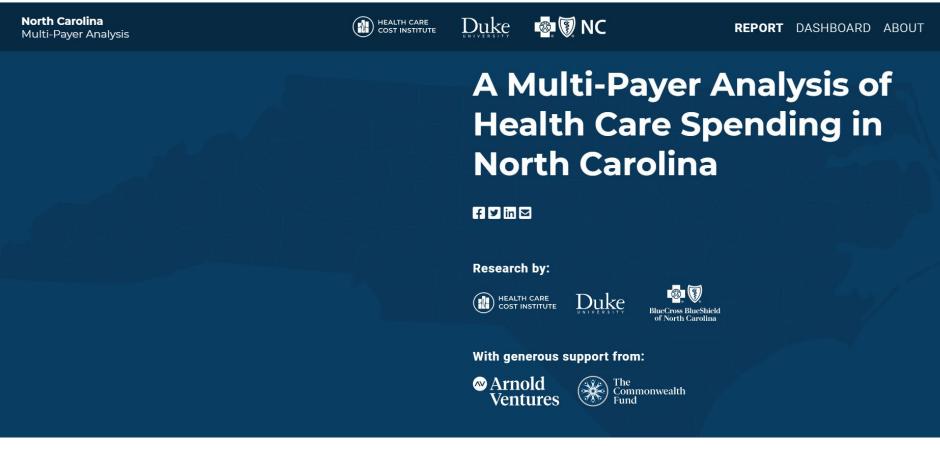


- The following products were made publically available:
  - Interactive web site
  - Detailed summary data
  - Project methodology document (includes code lists & algorithms)
  - Project FAQ document



#### Interactive web site

https://healthcostinstitute.org/hcci-originals/ north-carolina-health-carespending-analysis

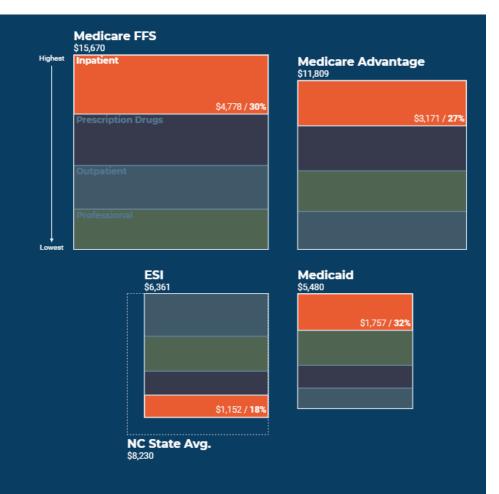


# Dissemination strategy

#### Interactive web site

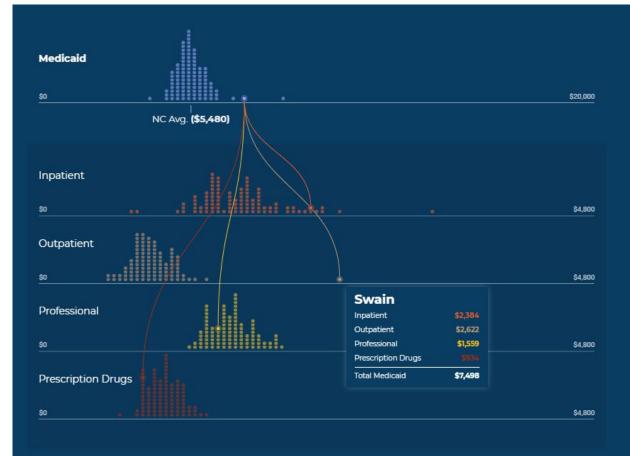
#### Explore service category variation in per-person spending across populations

Inpatient services accounted for the largest share of annual per-person spending for all populations except those with Employer-Sponsored Insurance, where the largest share of spending was on outpatient services. In contrast, outpatient spending accounted for the lowest share of annual per-person spending in Medicaid (17.8%). Prescription drug spending was a larger share of total spending for Medicare Advantage (26.6%) and Medicare Fee-For-Service (26.4%) compared to Employer-Sponsored Insurance (19.4%) and Medicaid (19.9%), which aligns with findings that prescription drug use increases with age.





#### Interactive web site



#### Within each population, adjusted per-person service category spending varied by county

Within a population, there was variation in adjusted service category spending across counties.

In the Medicaid population, inpatient services spending averaged \$1,866 perperson in Davidson County compared to \$1,350 per-person in Macon County.

Use the toggles to see how distribution across service categories varies by population. Mouseover a county to see more.

O MEDICARE FEE-FOR-SERVICE

O MEDICARE ADVANTAGE

O EMPLOYER-SPONSORED INSURANCE

MEDICAID

# Dissemination strategy

Detailed statewide and county-level summary data (32 tables), including...

Enrollment

Total spending, overall + by age/gender Out-of-pocket spending

Spending by category, overall + detail

- Inpatient
- Outpatient
- Professional
- Prescription

Spending, specified healthcare episodes

- Stroke
- Lower Joint Replacement
- C-Section Delivery
- Vaginal Delivery

Spending, people w/specified conditions

- Diabetes
- Opioid Use Disorder
- Depression
- Lung Cancer

Spending for Medicare/Medicaid Dual-Eligibles



### Detailed summary data, example

#### Table 16. Detailed Outpatient Spending, by County Back to List of Public Tables

County	Detail Category	Employer-Sponsored Insurance	Medicaid	Medicare Fee-For-Service	Medicare Advantage
Alamance	Administered Drugs & Immunizations	\$920	\$114	\$700	\$504
Alamance	Ambulance	\$13	\$17	\$127	\$120
Alamance	Dialysis	\$72	\$5	\$535	\$163
Alamance	Durable Medical Equipment	\$25	\$23	\$189	\$120
Alamance	Emergency Department	\$287	\$360	\$341	\$295
Alamance	Evaluation & Management	\$63	\$14	\$149	\$56
Alamance	Home Health	\$1	\$245	\$434	\$239
Alamance	Labs & Pathology	\$110	\$30	\$61	\$57
Alamance	Observation	\$37	\$11	\$18	\$48
Alamance	Other	\$87	\$6	\$148	\$70
Alamance	Procedures	\$518	\$233	\$901	\$693
Alamance	Radiology & Imaging	\$341	\$88	\$307	\$290
Alexander	Administered Drugs & Immunizations	\$1,147	\$106	\$498	\$513
Alexander	Ambulance	\$22	\$14	\$163	\$98
Alexander	Dialysis	-	\$4	\$220	\$123
Alexander	Durable Medical Equipment	\$16	\$34	\$229	\$160
Alexander	Emergency Department	\$210	\$222	\$250	\$223
Alexander	Evaluation & Management	\$30	\$5	\$124	\$54
Alexander	Home Health	\$1	\$173	\$381	\$203
Alexander	Labs & Pathology	\$91	\$20	\$62	\$48
Alexander	Observation	\$23	\$8	\$19	\$14
Alexander	Other	\$76	\$18	\$172	\$109
Alexander	Procedures	\$429	\$263	\$876	\$714

# Dissemination strategy

- Project methodology document (incl. code lists/algorithms)
- Project FAQ document



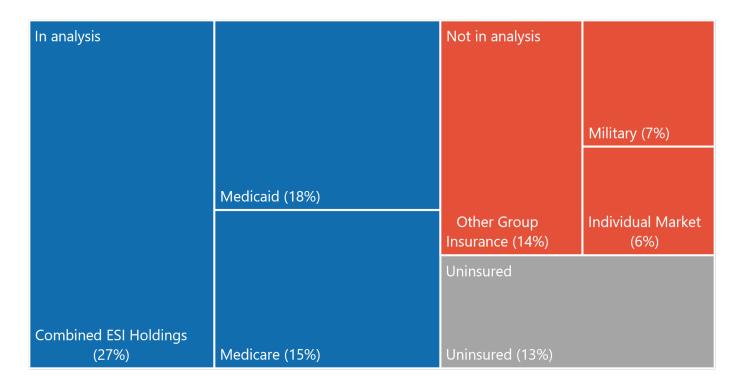
# Limitations of our approach

- Person matching across data holdings is impossible
  - Potentially a limitation in a traditional APCD
- Complex risk-adjustment not possible
- Ensuring data consistency is challenging
  - Structure of each contributors' data holdings differs with inherent differences in the claims
  - Where possible, service categories were re-arranged
  - Categories differ from the native source reporting
  - Must consider benefit design
- Multiple teams needed to execute analysis

# Limitations of our approach

#### Incomplete coverage

~60% of NC residents in analysis



\* Estimates based on data from the American Community Survey, Tricare, the VA, and the Center for Consumer Information and Insurance Oversight (CMS)

# Benefits of our approach

- No need to set up a new data warehousing system
- Potential for faster time to development of insights
- Potentially less expensive approach to an APCD
- Does not require legislation, just eager and curious organizations









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