Onpoint Health Data 2020 Statement of Work Example

## **Data Submissions Intake and Processing**

**Activity Description:** Intake and processing of up to 80 submitters through Q4 2019 including Medicare, dental, and worker's compensation; non-claims data sources as summary values; value adds; Claims Data Manager (CDM) licensing; grouper application.

#### **Activity Deliverables:**

Q1 - Q4 2020 Data Submissions Intake

Q1 - Q4 2020 CDM Licensing

Q1 – Q4 2020 Grouper application - MS DRGs

**Deliverable Payment:** \$631,040

#### **Approach: Data Submissions Intake and Processing**

- Process submitted data through Onpoint CDM's data checks and validations, including updating the master patient and provider indices
- Grant and process waivers, extensions, and variances and issue notices of non-compliance
- Track submitter status and produce weekly submitter status reports for the Lead Organization and Lead Org. indicating compliance, indicating the compliance status of submitters
- Receive and map extracts of Medicare files from the U.S. Centers for Medicare & Medicaid Services (CMS), incorporate Medicare member data into the WA-APCD, convert CMS-supplied identifiers to conform to WA-APCD specifications, incorporate mapped Medicare data within appropriate data products
- Leverage Onpoint's Onpoint CDM online portal for use by Washington's data submitters, including credentialing, using passwords, menu options, and posted reference files
- Run and apply MS DRGs for inclusion within appropriate data products

## **Data Completeness Reporting**

**Activity Description:** Data completeness reporting by submitter, product type, file type and provider type.

## **Activity Deliverables:**

Q1 - Q4 2020 Completeness Report

**Deliverable Payment**: \$42,000

## **Approach: Data Completeness Reporting**

- Produce Completeness Report for WA-APCD Data Submitters
  - Data submitter by product type, percentage populated by file type (eligibility, medical, pharmacy), and percentage populated by provider type (e.g., billing, prescribing, rendering, etc.)

#### **Analytic Enclave – Licenses and Data Product Refreshes**

**Activity Description:** Host all Office of Financial Management (Lead Org.) and WA-APCD End User Analytic Enclave licenses; perform quarterly refreshes to standard and customized data products; release data product refreshes to end users within the Analytic Enclave

#### **Activity Deliverables:**

Q1 – Q4 2020 Analytic Enclave End User and Lead Org. Licenses

Q1 - Q4 2020 Standard Datasets #1 and #2

Q1 - Q4 2020 Customized Dataset #1

Q1 - Q4 2020 Customized Dataset #2

Q1 - Q4 2020 Customize Dataset #3

**Deliverable Payment:** \$200,200

# Approach: Analytic Enclave – Licenses and Data Product Refreshes

- Host, maintain, and provide technical support for up to 25 individual WA Analytic Enclave end user licenses
- Fees include one no-cost and two 'read only' Lead Org. licenses
- Additional individual end user licenses (beyond 25) can be purchased for \$400/month/license
- Perform quarterly refreshes of Standard Data Set #1 Cost and Provider (C+P), no Medicare data
  - Release into the WA Analytic Enclave environment to permitted end users
- Perform quarterly refreshes of Standard Data Set #2 Cost and Provider (C+P), Medicare data included
  - Release into the WA Analytic Enclave environment to permitted end users
- Perform quarterly refreshes of Customized Dataset #1
  - Release into the WA Analytic Enclave environment to permitted end users
- Perform quarterly refreshes of Customized Dataset #2
  - Release into the WA Analytic Enclave environment to permitted end users
- Perform quarterly refreshes of Customized Dataset #3
  - o Release into the WA Analytic Enclave environment to permitted end users

## Performance Reporting Portal (PRP) – Hosting and Technical Maintenance

Activity Description: Ongoing technical maintenance of the PRP

#### **Activity Deliverables:**

Q1 – Q4 2020 PRP Hosting and Technical Maintenance

**Deliverable Payment:** \$60,000

#### Approach: Performance Reporting Portal (PRP) - Technical Reestablishment and End User Support

Perform PRP hosting, ongoing technical maintenance services, and code updates (as needed)

#### Data Submission Guide (DSG) Annual Review

**Activity Description:** Perform annual review of WA-APCD DSG; propose recommended updates for Lead Org. review and sign off; perform updates to record layout and connector to accommodate any/all DSG changes; update documentation and communicate changes to data submitters

#### **Activity Deliverable:**

Q3 2020 DSG Annual Review, System Updates and Submitter Support

**Deliverable Payment:** \$30,000 [not to exceed]

#### Approach: Data Submission Guide (DSG) Annual Review

- Perform full review of WA-APCD DSG
- Propose recommended updates to Lead Org. for review and sign off
- Perform development to record layout and connector to accommodate for all Lead Org.approved file updates
- Update DSG documentation and any other associated materials, distribute to all participating data submitters
- Communicate DSG updates to all participating data submitters within a timely manner (noting the 120-day pre-submitter implementation notification period)
- Host a webinar to review DSG updates with all participating data submitters

# Performance Reporting Portal (PRP) – Attribution and Roster Updates

**Activity Description:** Refresh provider attribution, perform outreach, and make any necessary roster updates within the PRP.

#### **Activity Deliverable:**

Q4 2020 Provider attribution, roster outreach and updates

**Deliverable Payment:** \$51,500

#### Approach: Performance Reporting Portal (PRP) – Attribution and Roster Updates

- Perform a refresh of the WA-APCD provider attribution and compare against existing provider roster to identify additional providers who meet WA PRP roster/reporting criteria
- Working in collaboration with WA-APCD Lead Organization to:
  - Research potential roster updates and conduct outreach to providers identified via attribution refresh
  - Explore alternate sources for informing updates to the WA roster
  - Manually update WA roster within the PRP, as necessary

Performance Reporting Portal (PRP) – Review and Reconsideration (R&R) Support
Activity Description:
Activity Deliverables:
Q4 2020 Post-R&R Measure Reconciliation Support
Deliverable Payment: \$14,000

# Approach: Performance Reporting Portal (PRP) - Review and Reconsideration (R&R) Support

- End user support including the refresh and redistribution of individual end user passwords, review and updates to portal documentation and training materials, and conducting training webinars, as needed
- Review and reconcile provider-requested reporting reconsiderations, including performing outreach and conducting meetings, as needed, to determine final outcome of reconsideration data
- Perform QA of the areas included above

#### **WA HealthCareCompare Website Reporting Refresh**

**Activity Description:** Perform all necessary reporting updates, generate and deliver results into 2019 website extract to Forum One

#### **Activity Deliverables:**

Q4 2020 Common Measure Set reporting

Q4 2020 Reliability Scoring

Q4 2020 Public Use File Refresh

**Deliverable Payment:** \$63,950

## Approach: WA HealthCareCompare Website Reporting Refresh

- Refresh and load Measurement Year (MY) 2018 Common Measure Set reporting
- Perform and load medical practice, facility and provider reporting summarizations
- Refresh service price reporting, star-ratings, performance categories and reliability scoring to accommodate WA website reporting structure
- Refresh Public Use File to contain most recent/available calendar year (2019) reporting